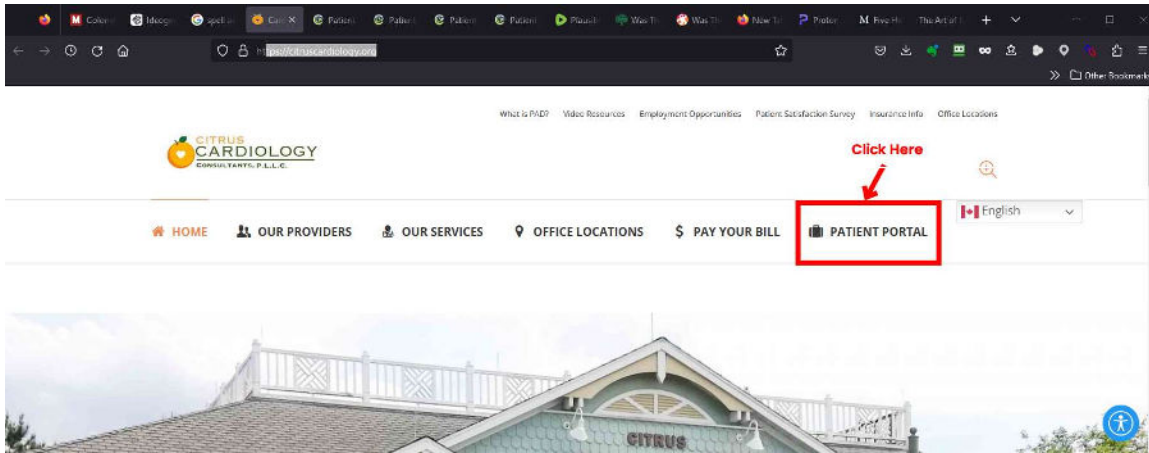


Steps to Login To Patient Portal by Email and Password

Step 1

- 1) Go to "citruscardiology.org"
- 2) Click on "Patient Portal"



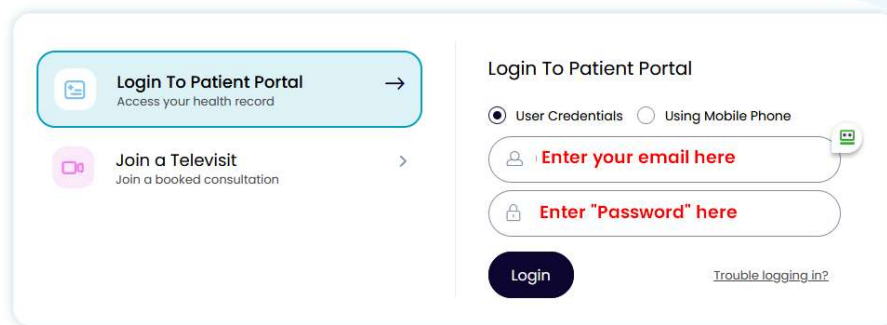
Step 2:

Next, Attempt to login:

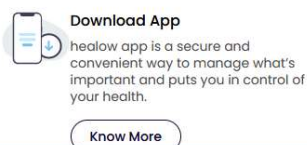
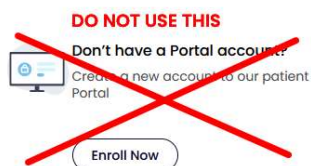
- > Enter your email address where indicated
- > Enter "Password" where indicated

Welcome to Citrus Cardiology Consultants, P.A.

HealthCare Support Portal facilitates better communication with your physician's office by providing convenient 24 x 7 access from the comfort and privacy of your own home or office.

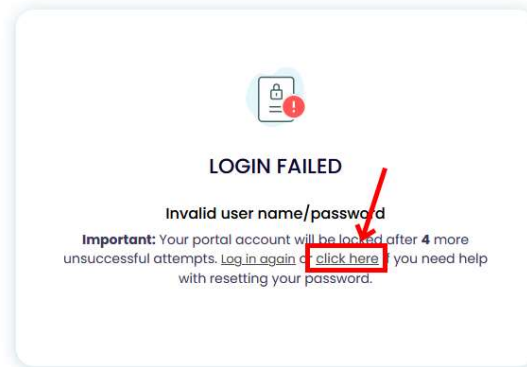


The screenshot shows the Citrus Cardiology Patient Portal login page. On the left, there are two buttons: "Login To Patient Portal" (with a right arrow) and "Join a Televisit" (with a right arrow). The "Login To Patient Portal" button has the text "Access your health record" below it. On the right, there is a "Login To Patient Portal" section. It has two radio buttons: "User Credentials" (selected) and "Using Mobile Phone". Below these are two input fields: "Enter your email here" and "Enter Password here". There is a "Login" button and a "Trouble logging in?" link.



Step 3:

You will get this "Login Failed" screen.
> In the dialog click on "Click Here"

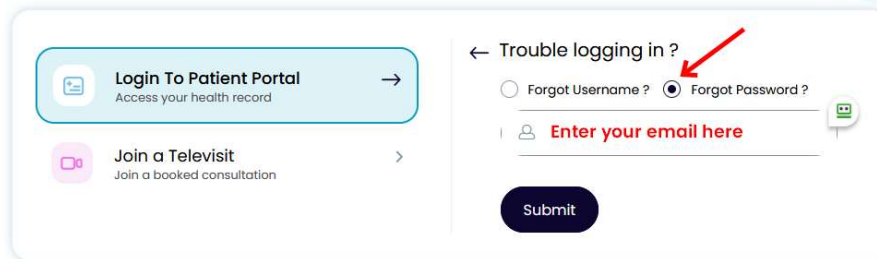


Step 4:

This page will come up.
> Select "Forgot Password"
> Enter your email address where indicated
> Click "Submit"

Welcome to Citrus Cardiology Consultants, P.A.

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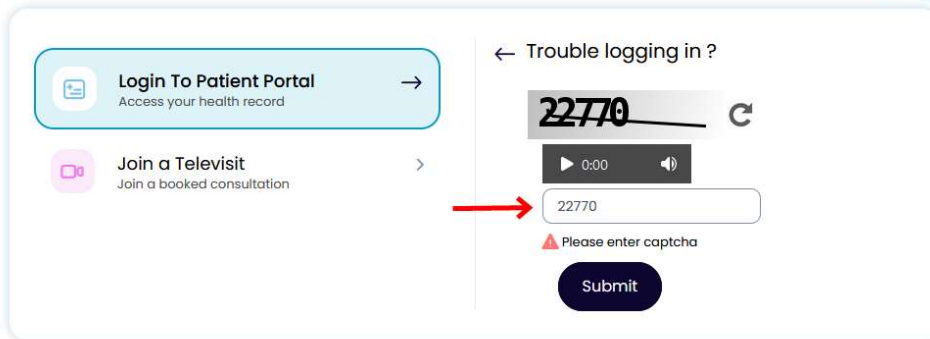


Step 5:

- > Enter the Captcha code where indicated
- > Click "Submit"

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HealthCare Support Portal facilitates better communication with your physician's office by providing convenient 24 x 7 access from the comfort and privacy of your own home or office.



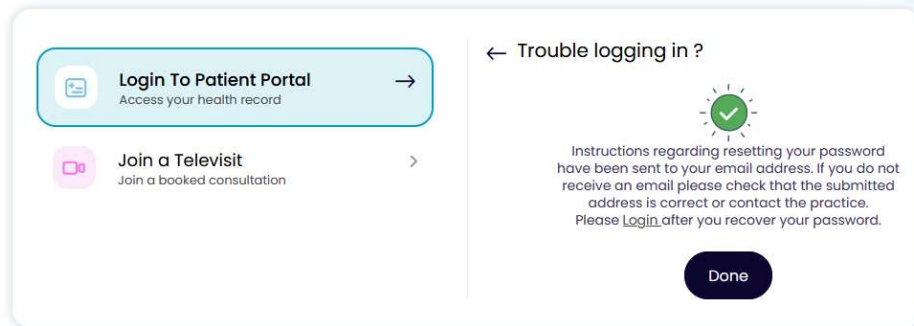
The screenshot shows the login interface. On the left, there are two main options: "Login To Patient Portal" (with a right arrow) and "Join a Televisit" (with a right arrow). On the right, there is a "Trouble logging in ?" link. Below this link is a captcha image showing the number "22770" with a refresh icon. A red arrow points from the "Login To Patient Portal" button to a text input field containing "22770". Below the input field is a "Please enter captcha" warning message and a "Submit" button.

Step 6:

You will receive this message. Now check your email and follow instructions:

Welcome to Citrus Cardiology Consultants, P.A.

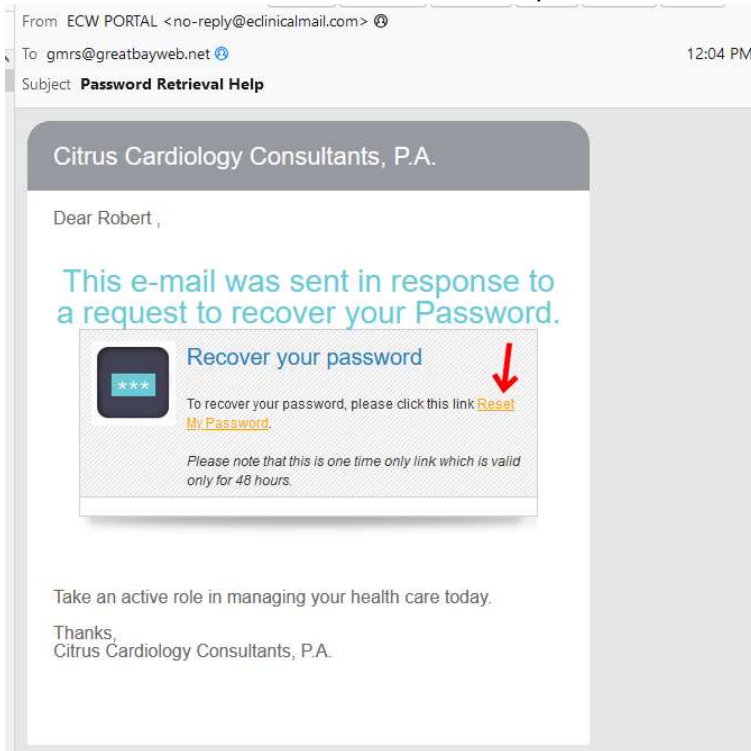
HealthCare Support Portal facilitates better communication with your physician's office by providing convenient 24 x 7 access from the comfort and privacy of your own home or office.



The screenshot shows the login interface after a successful action. On the left, the "Login To Patient Portal" and "Join a Televisit" options are still present. On the right, the "Trouble logging in ?" link is still there. Below it is a green checkmark icon. The main message reads: "Instructions regarding resetting your password have been sent to your email address. If you do not receive an email please check that the submitted address is correct or contact the practice. Please Login after you recover your password." Below this message is a "Done" button.

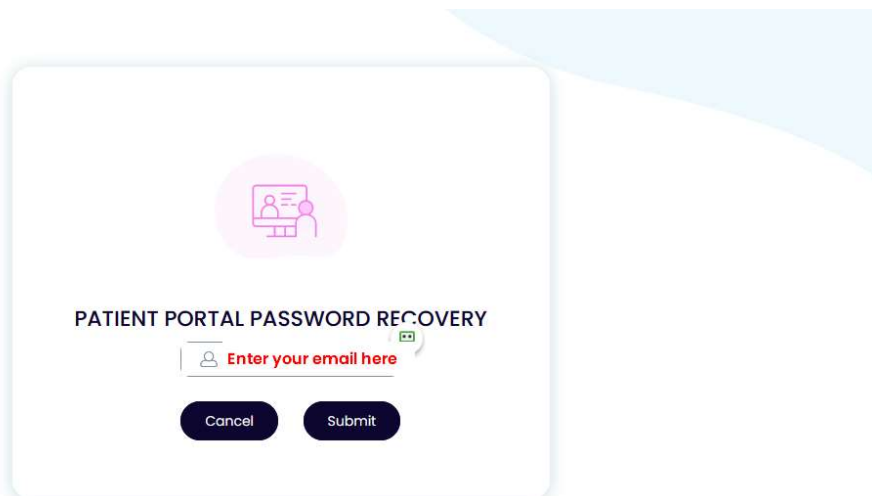
Step 7:

The email will look like this. Click "Reset My Password":



Step 8

>Enter your email and click submit:




Step 9:

> Verify your account

www.citruscardiology.org

Authentication, Reset Password and Consent

Help us to serve you better! Please submit few details about you.



1 User Validation

Welcome Robert

Please select the phone number and the verification code will be sent to the selected number.

Phone Number **1) This is the phone number(s) on file for your account. Select a number.**

How would you like to receive a unique code? **2) Choose how you would like to be notified. If your phone is NOT a mobile phone select "Voice".**

3) Click "Send Code"

If the number(s) or email above are not correct, please call our offices to update your account information and re-initiate the process.


Send Code

Step 10:

>Enter the verification code you received:

Authentication, Reset Password and Consent

Help us to serve you better! Please submit few details about you.



2 Verification Code

Please enter the verification code you received.

Enter the code | Resend Code

Code is valid for 5 minutes or 6 attempts

Click "Verify"

Cancel | **Verify**

Step 11:

> You will be brought to the "Reset Passowrd" page.


> Enter your unique password. NOTE the password rules:

Password must contain 8 to 64 characters that includes a combination of:

- At least one Lowercase letter (a,b,c...)
- At least one Uppercase letter (A,B,C...)
- At least one Number (1,2,3...)
- At least one Special character (@,_,#,*...)


Authentication, Reset Password and Consent



Help us to serve you better! Please submit few details about you.



3 Reset Password

Please Select your new Password. Refer [Password Guidelines](#) to create secure passwords.

New Password 

Confirm New Password  

click these icons to see what you have typed

Password must contain 8 to 64 characters that includes a combination of:

- At least one Lowercase letter (a,b,c...)
- At least one Uppercase letter (A,B,C...)
- At least one Number (1,2,3...)
- At least one Special character (@,_,#,*...)

Click Next


Cancel **Next**

Step 12:

> Read and click the accept box for BOTH forms then click "Agree & Next"

Authentication, Reset Password and Consent

Help us to serve you better! Please submit few details about you.



4 Consent Form

Please acknowledge reading and accepting conditions in consent form.

[eClinicalworks...](#) [Practice Consent Form](#) [Read BOTH Forms](#)

ONLINE COMMUNICATION INFORMED CONSENT Instructions for Using Online Communication You agree to take steps to keep your online communication to and from your physician confidential, including the following: Do not store messages on your employer-provided computer; otherwise personal information could be accessed or owned by your employer. Use a screen saver or close your messages instead of leaving your messages on the screen for passerby to read and keep your password safe and private. Do not allow other individuals or other third parties access to the computer(s) in which you store medical communications. Do not use email for medical communications. Standard e-mail lacks security and privacy features and may expose medical communications to employers or other unintended third parties. Withdrawal of this Informed Consent must be done by a written online communication or in writing to your physician's office. Conditions of Using Online Communication The following agreements and procedures relate to online communication: Your physician's office may keep a copy of any online communication from you in your medical record. eClinicalWorks will keep a copy of all medically important online communication in your medical record in an encrypted format. You should print or store (on a computer or storage device owned and controlled by you) a copy of any online communication that is important to you. Neither eClinicalWorks nor your physician's office will forward any online communication from you to third parties except as authorized or required by law. Online communication, including through eClinicalWorks, should be used with caution. eClinicalWorks cannot be used for emergencies or other urgent or time-sensitive matters. Any emergency communication or urgent requests must occur by telephone or through other existing emergency communication tools. If there is other, non-urgent information that you do not want transmitted via online communication, you must contact your physician's practice by phone or fax. eClinicalWorks is not liable for improper disclosure of confidential information. Follow-up is solely your responsibility. You are responsible for scheduling any necessary

I have read the consent form and the above information.

Check this box for each form

Step 13:

>Finally, you will be taken to your portal page and asked to verify your email address.

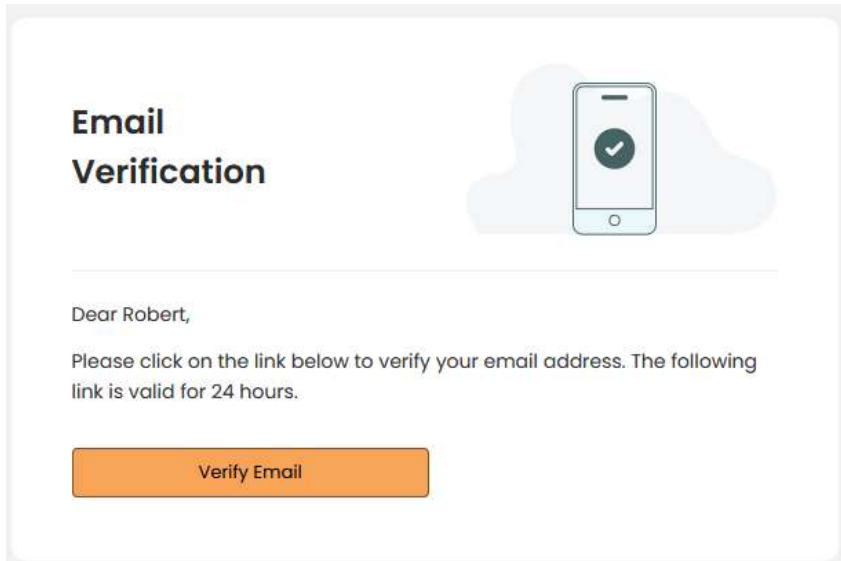
Email Verification

Verify email address to receive important notifications from your doctor's office.

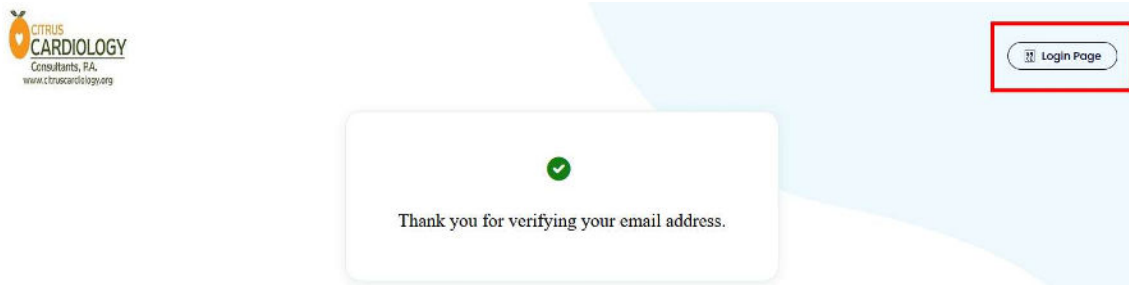
We will send a verification link to confirm your email address.

gmrs@greatbayweb.net

Your email will look like this:



Click "Verify Email" and you will be taken to this page where you can now login to your portal page:



We hope this helps. If you have any problems please complete this form and we will contact you to get you set-up.